



REPUBLIC OF THE PHILIPPINES
 DEPARTMENT OF TRANSPORTATION
 LAND TRANSPORTATION OFFICE
 East Avenue, Quezon City
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 LTO
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MEMORANDUM CIRCULAR NO. 2018-2141

TO : All Regional Directors, All Assistant Regional Directors,
 All Regional Operations Chiefs
 All Heads of District/Extension Offices and
 All Employees Concerned

DATE : 29 May 2018

SUBJECT : **WAIVER OF PENALTY DUE TO ON-LINE OR SYSTEM
 BREAKDOWN**

It has come to the attention of the undersigned that penalties were imposed to owners who were not able to renew the registration of their motor vehicles and drivers who failed to renew their licenses on time due to system/online breakdown.

In view thereof, it is hereby directed that the penalties shall be waived in cases attributed to the abovementioned reason and other similar circumstances.

It is further directed that all concerned personnel shall receive the documentary requirements for renewal of registration or driver's licenses and shall be responsible in advising the client to return once the transaction is completed or the system/online connection is working.

For your guidance and strict compliance.


EDGAR C. GALVANTE
 Assistant Secretary



U.P. LAW CENTER
 OFFICE of the NATIONAL ADMINISTRATIVE REGISTER
 Administrative Rules and Regulations
 JUN 01 2018
 RECEIVED
 TIME: *pm* BY: *A*

cc: **STRADCOM CORPORATION**
 LTO Central Office Compound
 East Avenue, Quezon City

CERTIFIED TRUE COPY
 NOT VALID WITH ERASURES OR ALTERATION
Joselle M. Borja
JOSSELLE M. BORJA
 RECORDS OFFICER III
 GEN. SERVICES SECTION
 LTO