



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF TRANSPORTATION
LAND TRANSPORTATION OFFICE

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LTO RECEIVED
BY: Weng
DATE: 8-24-2020 TIME: 9:20 AM
GENERAL SERVICES SECTION

MEMORANDUM CIRCULAR NO. 2020-2197

TO: All Regional and Service Directors, All Assistant Regional Directors, All Division Chiefs of the Central Office and Regional Offices
All Heads of District Offices/Extension Offices, Licensing Centers, Driver's Licensing Renewal Offices and E-Patrols
All Personnel Concerned

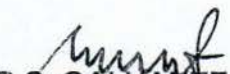
DATE: 20 July 2020

SUBJECT: IMPLEMENTATION OF THE REVISED 2019 LTO CITIZEN'S CHARTER, 3rd EDITION

In compliance with Section 2 of Administrative Order No. 23 s. of 2020 issued by the Office of the President on 21 February 2020, which directs all government agencies covered by Section 3 of Republic Act (RA) No. 11032, to hasten all reforms of their processes in order to eliminate overregulation and submit to the Anti-Red Tape Authority (ARTA) a Compliance Report on how their respective Citizen's Charter conforms with the requirements under RA 11032, you are hereby directed to strictly implement the 2019 LTO Citizen's Charter, 3rd Edition immediately upon receipt hereof.


It is further reminded that you strictly comply and observe the provisions of Memorandum Circular No. 2019-2175 entitled Implementation of the 2019 LTO Citizen's Charter, 3rd Edition.

For strict compliance.


EDGAR C. GALVANTE
Assistant Secretary



U.P. LAW CENTER
THE NATIONAL ADMINISTRATIVE REGISTER
Administrative Order and Proclamations
AUG 24 2020
RECEIVED
BY: Genito

CERTIFIED TRUE COPY:

Marie Pauline Nicetas R. Malantoc
GENERAL SERVICES SECTION