Department of Transportation

PROTOCOL/GUIDELINES
FOR PUBLIC TRANSPORT OPERATIONS

26 April 2020
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I. INTRODUCTION

On 24 April 2020, the President of the Philippines approved the recommendation of the Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID) to extend the Enhanced Community Quarantine (ECQ) in the National Capital Region (NCR), Central Luzon, Calabarzon, and other high risk provinces until 15 May 2020 to further mitigate the spread of coronavirus disease 2019 (COVID-19) in the country. All provinces with moderate risk will be subjected for re-evaluation, whether to put them under General Community Quarantine (GCQ) or remain under ECQ.

For areas under the ECQ, public transport facilities will remain suspended in accordance with the guidelines of the IATF. In addition to the transport services being provided to the medical frontliners through the DOTr, the means of transportation of essential workers from their homes to their workplaces are either company-provided or privately-owned. Other National Government Agencies, Local Government Units and exempted business establishments are encouraged to engage transportation services for their requirements.

Other transportation operations in ECQ areas are likewise suspended, except for essential travel limited to the following:

- Delivery of essential cargoes;
- Restricted personal travel relating to meeting essential household needs including grocery shopping, banking, and medical emergencies;
- Travel of essential workforce including medical frontliners, government skeletal workforce, and workers of private establishments providing basic necessities and such activities related to food and medicines;
- Entry of inbound Filipino citizens including their foreign spouse and children, if any, holders of Permanent Resident visa, and holders of Diplomatic visa, Heads of mission or their designated foreign mission representatives, including limited foreign mission representatives;
- Accredited Foreign Government and International Organization officials and their dependents;
- Travel of Media Personnel with permission from PCOO.

In contrast, under the GCQ, gradual re-opening of certain activities will be undertaken. The IATF-EID has recommended the following transport-related directives:

- Public transportation may operate at a reduced capacity in accordance with the protocol/guidelines issued by the DOTr which may be amended as deemed necessary;
- Airports and seaports shall operate to allow for the unhampered movement of goods.

Under the GCQ, essential travel will be limited to the following:

- Obtaining basic necessities, such as food, medical supplies, and supplies for the essential upkeep, maintenance, and functioning of the household;
- Providing care or assistance to elderly or vulnerable persons by dropping shopping or medication at their door;
- Travel of onsite workers, those whose jobs cannot be accomplished remotely;
- Exercising in open spaces near home;
- To seek medical assistance;
- Donation of blood;
- Leaving the house to avoid injury, illness, or escape the risk of harm;
- Taking pets to the vet if it needs urgent treatment;
- Attending funerals of immediate family or household members, provided there is a restricted number of people attending funerals to ensure social distancing and no one showing symptoms of Covid-19 should attend;
- International and domestic freight transport, including by air, ship, road, and rail.

This document outlines the sectoral protocol/guidelines for transportation operations under the GCQ in consideration of minimum safety standards.

II. TRANSPORT SECTOR PROTOCOL/GUIDELINES

The transport sector protocol/guidelines have three essential components: Safety, Capacity and Coverage/Scope:

*Safety* pertains to guidelines to reduce vulnerability by improving physical and mental health, reduce contact, thereby reduce transmission and spread of the virus. Recommendations on passenger load factors or *Capacity* for each mode of transportation are provided and the Scope or *Coverage* of the recommended guidelines are also identified.
ROAD SECTOR

Public Transportation shall be allowed in areas under General Community Quarantine (GCQ) at reduced capacity in accordance with the guidelines of the IATF. All other modes of transportation - privately-owned, with special permit, and/or dedicated service under government initiative, etc. shall strictly observe the prescribed physical distancing and sanitary measures at all times.

I. Safety

The operations of road-based transportation during the GCQ shall strictly follow the necessary sanitary measures.

A. Sanitary Measures

1. Public Utility Vehicles (PUVs)

The following sanitary measures must be strictly complied in all modes of public transportation (PT) stated above:

a) Drivers and conductors shall wear masks and gloves at all times;

b) Commuters are required to wear masks in order to be allowed to board a PUV;

c) The use of Automatic Fare Collection System (AFCS) is preferred. Public Utility Jeepney (PUJ) drivers/conductors shall collect the payment at the front seat before allowing the passenger to board the PUV in the event that the Automatic Fare Collection System in the vehicle is non-operational or if the commuter is paying in cash;

d) UV Express vehicles, which are strictly point-to-point service, drivers/conductors shall only collect payment at their designated terminals;

e) Public Utility Buses (PUBs) shall be equipped with thermal scanners for the checking of body temperature of all commuters, those with a temperature of 38 degrees centigrade or higher will not be allowed to board the vehicle. Hence, commuters with fever are not advised to travel;

f) Vehicles shall be disinfected every end of their trip with all surfaces (especially seats, armrests, handles) wiped down with disinfecting agent;

g) All high-touch surfaces of the vehicle such as but not limited to seats, armrests, handles shall be disinfected at least once every two (2) hours if the vehicle is in continuous operation;

h) Provision of foot-disinfectant for passengers in PUBs to be placed on the steps by the door/s;

i) The driver compartment should be sealed off from passenger area using non-permeable, transparent material;

j) In compliance with one (1) meter physical distancing imposed by the Department of Health (DOH), operators may install impermeable barriers between rows of seats that are less than 1 meter apart if they wish to maximize 50% passenger load;

k) All safety officers must regularly examine the drivers' and conductors' fitness to work by checking their temperature;

l) Shall a driver or conductor show symptoms of COVID-19, he/she shall be prohibited to report to work and must be endorsed to the nearest medical facility by the PUV operator;

m) All PUVs are encouraged to post infomercials and posters reminding commuters of good sanitation practices as shared by DOH or the World Health Organization (WHO).
2. **Terminals**
   All public and private transport terminals shall be required to adopt the following practices:
   a) Terminal personnel shall wear masks and gloves at all times;
   b) Commuters shall wear masks at all times and shall undergo body temperature checking prior to entering the terminal (those with a temperature of 38 degrees centigrade or higher will not be allowed to enter the terminal and will be referred to the nearest medical facility);
   c) A disinfecting facility, such as hand washing basin, supplied with alcohol and/or soap should be set up at strategic locations within the terminal, and should be located along the entrances wherever practicable, and must be available at all times; all commuters are required to pass and utilize the disinfecting facilities before entering the terminal;
   d) Ticket sellers shall wear face masks and gloves at all times; where possible be separated in a booth to limit physical interaction with commuters;
   e) Medical personnel shall be present in the terminal premises; and
   f) Terminal operators are encouraged to post infomercials and posters reminding commuters of good sanitation practices as shared by DOH or the World Health Organization (WHO).

3. **Bicycles and Personal Mobility Device (PMD)**
   To minimize the risk of further spreading of infectious virus, the use of Bicycles and other Personal Mobility Devise (PMD) are encouraged and the following disinfecting practices shall be observed in using NMT and:
   a) All renting/parking stations should have a sanitizing station for bicycle units and PMDs, helmets, and other protective gears;
   b) Require users to observe personal sanitation before and after a trip by requiring them to follow the “Sanitize as You Go” policy;
   c) Encourage users to have their own sets of helmet and protective gears to minimize the need to lend protective equipment; and
   d) Require users to minimize contact with rented units by wearing face masks and gloves.

B. **Contact Tracing**
   1. All provincial, city, and premium point-to-point (P2P) buses shall have a passenger manifest where the conductor can record pertinent information of the commuters who utilized the vehicle for contact tracing purposes;
   2. To further enhance the contact tracing, passengers of PUVs, especially city bus, PUJ, and UV Express, are encouraged to take note of the plate number or body number of the PUV/s they rode, date and time they boarded the PUV, and the route they took;
   3. All PUVs shall display this reminder with the plate number/body number of the vehicle and contact number of operator prominently visible by all passengers; and
   4. Drivers, conductors, and all related personnel shall keep a log of their daily travel to and from work.

II. **Physical Distancing in Transport Facilities**

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1 Personal mobility devices (PMDs) shall include kick-scooters and electric scooters
A. Capacity of Public Utility Vehicles:

<table>
<thead>
<tr>
<th>Mode</th>
<th>Max. Allowable Capacity</th>
<th>Additional Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Utility Buses (PUBs)</td>
<td>50% of vehicle’s capacity (excluding driver and conductor)</td>
<td>Passengers seated one seat apart; No standing passengers.</td>
</tr>
<tr>
<td>Public Utility Jeepneys (PUJs)</td>
<td>50% of vehicle’s capacity (excluding driver and conductor)</td>
<td>Passengers seated one seat apart; No standing passengers; Only 1 passenger on the driver’s row (if no conductor)</td>
</tr>
<tr>
<td>UV Express</td>
<td>Max. 2 passengers per row</td>
<td>Only 1 passenger allowed on the driver’s row</td>
</tr>
<tr>
<td>Taxis and TNVS</td>
<td>Max. 2 passengers per row</td>
<td>Only 1 passenger allowed on the driver’s row</td>
</tr>
<tr>
<td>Shuttle Service</td>
<td>50% of the vehicle’s capacity (excluding driver and conductor)</td>
<td>Only 1 passenger allowed on the driver’s row (if no conductor)</td>
</tr>
<tr>
<td>Tricycles</td>
<td>Max. 1 passenger in the side-car</td>
<td>No passenger shall be seated right beside/behind the driver</td>
</tr>
</tbody>
</table>

1. **PUB Passenger Limits**: Passenger load shall not exceed 50% or half of the vehicle’s capacity (excluding driver and conductor); passengers should be seated one seat apart; no standing passengers shall be allowed.

2. **PUJ Passenger Limits**: Passenger load shall not exceed 50% or half of the vehicle’s capacity (excluding driver and conductor); passengers should be seated one seat apart; no standing passengers shall be allowed. The passenger seat beside the driver may be occupied by one (1) passenger when there is no conductor present during the trip.

3. **UV Express Passenger Limits**: Passenger load shall not exceed two (2) passengers per row, except for the driver’s row for which there should only be one (1) passenger allowed to occupy the passenger seat. Portions with side-facing seats shall have passenger load not exceeding 50% or half of the capacity of side-facing seats where passengers should be seated one seat apart in accordance with physical distancing guidelines of the DOH.

4. **Taxi and TNVS Passenger Limits**: Passenger load shall not exceed two (2) passengers per row, except for the driver’s row for which there should only be one (1) passenger allowed to occupy the passenger seat. The mentioned physical distancing practices shall be reflected in the respective applications of Transport Network Companies (TNCs).

5. **Shuttle Service Passenger Limits**: Passenger load shall not exceed 50% or half of the vehicle’s capacity (excluding driver and conductor); passengers
should be seated one seat apart; the passenger seat beside the driver may be occupied by one (1) passenger when there is no conductor present during the trip.

6. **Tricycle Passenger Limits**: Passenger load shall not exceed one (1) passenger in the side-car.

B. **Seat Marking**
All modes of PUVs are required to have markings on seats that are only allowed to be utilized by the passengers in compliance with the physical distancing measures and passenger limits stated above.

C. **Terminals**
Physical distancing measures shall be observed at all times within the terminal; all areas for queuing at the terminal shall have marked positions on the floor where passengers should stand in order to maintain proper distancing. Local Government Units shall assist in ensuring that physical distancing measures are being observed in the terminal premises.

D. **Non-Motorized Transport and Personal Mobility Device**
The utilization of NMTs and PMDs shall strictly abide by the physical distancing measures imposed by the DOH.

E. **Private Vehicle**
   1. **Private Car Passenger Limit**: Only one (1) passenger is allowed to occupy the passenger seat. Passenger load for front-facing seats shall not exceed two (2) passengers per row. Side-facing seats shall have passenger load not exceeding 50% or half of the seating capacity where passengers should be seated in accordance with physical distancing guidelines of the DOH.
   
   2. **Private Motorcycle Passenger Limit**: In compliance with physical distancing requirements, the prohibition of backride passengers for motorcycle riders shall remain for the duration of the GCQ period.

III. **Operations of Public Utility Vehicles**
The Department through the Land Transportation Franchising and Regulatory Board (LTFRB) or the Land Transportation Office (LTO) and their Regional Directors in coordination with Local Government Units (LGU) shall identify the public transportation (PT) routes and the corresponding number and modes of public utility vehicles (PUVs) which shall gradually resume operations upon the lifting of ECQ, or upon the implementation of the General Community Quarantine (GCQ). Public Transportation shall be operated in accordance with IATF issued protocols.

A. **Hierarchy in the Operations of PUVs**
The identification of PUV mode to operate per route shall be according to its capacity to ferry passengers. PUV modes with higher passenger capacity shall be prioritized consistent with the Department Order No. 2017-011 or the “Omnibus Guidelines on the Planning and Identification of Public Road Transportation Services and Franchise Issuance” and in accordance with the guidelines herein.
In light of the above, the operations of PUBs shall be prioritized in the PUV routes which will be allowed to operate. In areas where PUBs are not enough to serve the actual passenger demand and/or the road characteristics will not permit the operations of PUBs, modern PUVMP complaint PUVs will be the next priority. Should available PUBs and modern complaint PUVs are not sufficient to serve demand, public utility jeepneys (PUJs) and UV Express may take over. Lastly, in areas where no other mode of PT is available, the operations of tricycles may be permitted as may be determined by the LTFRB in coordination with the corresponding LGU, subject to the guidelines herein and other existing policies on its operational limitations.

B. Public Utility Bus

1. The priority shall be to restore public transport services on high-volume or “trunk” corridors. Operations of selected PUB routes traversing arterial or major roads in the National Capital Region shall follow a phased resumption scheme provided that the operations strictly abide by the guidelines herein.

2. Provincial PUBs are not allowed to stop, pick-up, and drop-off passengers in areas where ECQ is in effect.

3. PUBs shall also serve identified routes wherein no available mode of PUV that is allowed in the guidelines herein can ply, as may be deemed appropriate by the LTFRB and LTO. For this purpose, bus operators may apply special permits/provisional authorities before the LTFRB.

C. Public Utility Jeepney and UV Express Van

1. In areas where Public utility jeeps (PUJ) and UV Express vans may be allowed to operate, they shall be subject to operational regulations, strict physical distancing, and sanitary measures. The number of units that are allowed to ply will be limited and determined by the appropriate LTFRB and LTO office.

2. Payment for PUJ units shall be through Automatic Fare Collection System to avoid handling of cash and coins. In the event that AFCS in the vehicle is non-operational or if the commuter is paying in cash, drivers/conductors shall collect the payment at the front seat before allowing the passenger to board the PUV.

3. PUJs shall also serve identified routes wherein no available mode of PUV that is allowed in the guidelines herein can ply, as may be deemed appropriate by the LTFRB and the LTO.

4. The LTO and the LTFRB shall strictly determine the roadworthiness of the PUJs which will be allowed to operate. PUVs allowed to operate shall be issued special permits.
5. LGUs shall ensure unhampered mobility of the commuters within their respective jurisdiction and provide transport services from residential areas to PUV stops and terminals where trunkline services are available to accommodate the last mile connectivity of the commuters. The provision of transport must be in accordance with these guidelines and with the approval of LTFRB and/or LTO.

D. **Taxi & Transportation Network Vehicle Service (TNVS)**
   Taxis and TNVS shall be allowed to operate but subject to strict physical distancing and sanitary practices. Multiple Bookings in a single trip for TNVS shall be prohibited.

E. **Shuttle Service**
   Shuttle service vehicles shall be allowed to operate, subject to strict physical distancing and sanitary practices.

F. **Tricycle**
   As the need arises, following the hierarchy in the operations of PUVs, tricycles may be allowed to operate to deliver “feeder” public transport services to accommodate last-mile connectivity of the commuters, subject to operational regulations, strict physical distancing, and sanitary measures. Further, the operations of tricycles shall be approved by the Department of Interior and Local Government (DILG) in compliance with the existing policies on its operational limitations.

G. **Motorcycle Taxi**
   To prevent the transmission of virus via the sharing of helmets and close physical contact between driver and passenger, the operation of motorcycle taxis shall continue to be prohibited in compliance with the physical distancing guidelines imposed by the DOH. Further, the pilot run set by the Technical Working Group (TWG) of the Department already lapsed on 23 March 2020. In this regard, the TWG shall submit its report and recommendation to the Congress in aid of legislation.

H. **Road Worthiness**
   The LTO and LTFRB shall ensure the road worthiness of the PUVs that will be allowed to operate during the GCQ.

IV. **Non-Motorized Transport and Personal Mobility Devices**
   The Department recognizes that cycling and personal mobility devices (PMDs) as alternative travel modes would be useful in maintaining physical distancing, while same time delivers substantial environmental and health benefits while achieving efficient use of road space.

   **Recommendation for the Inter-Agency Task Force (IATF) to issue instructions to appropriate national and local authorities to undertake the following to support utilization of NMT and PMD:**
● LGUs shall design and implement local and metropolis-wide safe bicycle lane network (i.e., “Mabuhay Lanes for Bicycles”) that will connect key activity areas;

● Provide maps, signage, lane markings and physical separation for bicycle lanes; where possible, designate roads within the network as “car-free” to be utilized exclusively by bicycles and PMDs;

● Establish bicycle lending and sharing schemes at city and barangay levels;

● Deployment of personnel to enforce bicycle and PMD routes while ensuring observance of physical distancing guidelines;

● Require owners of buildings and activity centers to assign sufficient space for bicycle parking and bike racks; and

● Promote bicycle and PMD activities through a communications campaign.

V. Private Vehicles
Private cars and motorcycles shall be allowed to operate for the purpose of essential travels as defined by the IATF.

VI. Mobility for Frontline Workers
Considering the decrease in the capacity of PUVs due to physical distancing measures, the Department shall sustain the operations of free transport services for medical frontliners during the GCQ. Further, medical frontliners who opt to utilize the regular PT routes shall not be charged with fare and given priority at stops and terminals, without prejudice to the priority of persons in special circumstances and with special needs.

VII. Augmentation of Existing PT Services
Relative to providing mobility for medical frontliners, appropriate National Government agencies, Local Government Units, Hospitals, and other facilities accredited by the DOH as it may be appropriate and necessary, may contract vehicles for transport services to address the supply gap and serve the mobility needs of the commuters.

The LTFRB shall provide special permits/provisional authorities to appropriate vehicles to augment the public transport services and provide an issuance that will provide the guidelines in the application of special permits/provisional authorities. The LTFRB shall accept online applications for permits to minimize the volume of people transacting in the office. Considering the extraordinary situation, the LTFRB shall issue the appropriate special permits/provisional authorities within 24 hours after receipt of application.

Operational Characteristics
The alignment of existing PT routes that will be allowed to ply may be modified by the LTFRB due to closure of various roads where the regular routes traverse. Further, LTFRB, MMDA and LGUs shall impose limited stops for each identified route to properly observe physical distancing measures.

Number Coding
Considering the decrease in the capacity of PUVs due to observance of physical distancing protocols, the Department recommends the lifting of number coding for PUVs for the duration of the GCQ period.
Coverage
As a precautionary measure to completely stop the spread of COVID-19, only authorized persons outside residence (APOR) identified by the IATF will be allowed to travel and the operations of road-based transportation in areas identified by the IATF shall strictly abide with following guidelines to be implemented after the lifting of the ECQ and will remain effective as deemed necessary by the IATF.

Persons with ages 20 years and below and those 60 years old and above, as well as those with ages ranging from 21 to 59 years old but reside with persons with co-morbidities or other risk factors, shall remain at home.

As an exception hereto, persons who are in the age of majority but below 21 years old may be allowed to travel to work provided that they are gainfully employed in businesses allowed to operate under the IATF Guidelines for GCQ.

Enforcement
The LTFRB and the LTO shall provide the appropriate issuances to implement the guidelines provided herein. Further, LTFRB, LTO, and other IATF authorized personnel shall conduct daily random inspections of PUV operations, offices, terminals and depots to ensure strict compliance with the service, sanitary, and operational requirements described above.

The Philippine National Police (PNP), Armed Forces of the Philippines (AFP), LTO, LTFRB, Inter-Agency Council for Traffic (I-ACT) and LGUs, shall provide enforcers to post at strategic locations and conduct random spot checking and enforce physical distancing measures in PUVs, transport terminals, and other related facilities to ensure the compliance to the guidelines set herein.

Promotion of Online Transaction
Attached agencies of the Road Sector of the Department are encouraged to promote online transactions to minimize human interaction and reduce the risk of exposure of the general public to the COVID-19 virus.

1. To achieve this, attached agencies shall be required to identify which of their transactions can be done online.
   a. Major services may include, but are not limited to motor vehicle renewal/registration, driver’s license renewal/registration, application/consolidation/extension of validity of franchise, and etc.
   b. Nature of transactions may include, but are not limited to i) filling-up and submission of forms, ii) submission of other requirements, iii) payments, iv) issuance of receipt, and v) issuance of certificate.

2. Guidelines in doing online transactions shall also be developed and published to guide the public in their online transactions. Furthermore, help-hotlines that are intended to assist customers shall be established and manned by personnel.

Malasakit Help Desks
“Malasakit” help-desks, established in various transport terminals and other locations are encouraged to maintain their operations and services for the duration of the GCQ period.
Non-Compliance
As the Department adheres to the DOH and IATF protocols on physical distancing, it is recommended that any non-compliance by a private vehicle driver/owner, PUV driver and operator, and private or public transport terminal operator thereto be treated as a violation and be penalized in accordance with the existing rules and regulations of the Department and its attached agencies.

Moreover, the Department will also report to the Department of the Interior and Local Government (DILG) and recommend that appropriate action be taken against any local chief executive who does not or fails to comply with the physical distancing protocols in public transportation in their locality.
RAIL SECTOR

Pursuant to the General & Enhanced Community Quarantine Guidelines on Public Transport, consistent with the provision of the IATF Resolution 12 and Recommendation dated April 22, public transport is allowed to operate at reduced capacity, specifying the % capacity under the General Community Quarantine.

The following measures shall be strictly implemented:

I. Safety

A. Physical/Mental Health
   - Use of TV screens in stations and in trains, where available, to play materials from DOH re: do's and don'ts on how to reduce the risk of COVID-19 transmission and print materials from DOH will likewise be posted in stations.
   - Mandatory use of ticket office intercom.
   - Use of the Public Address (PA) system for announcements to provide information to the riding public.
   - Posting in strategic locations, and periodic announcements, of reminders for preventive actions that could help prevent transmission of the virus.

B. Reduce Transmission
   1. Entering Station Premises
      Pursuant to DOH guidelines, passengers who exhibit the following will not be allowed to enter the station:
      - Senior citizens, persons aged 0-20, and pregnant women due to their susceptibility to COVID-19
      - Passengers exhibiting COVID-19 symptoms or has a registered body temperature of above 38°C. In such cases, the concerned station personnel shall observe DOH guidelines on COVID-19 response procedure, and,
      - Passengers who are not wearing appropriate facemasks.

   2. Sanitary Measures
      - Provision of alcohol-based hand sanitizers in convenient and strategic areas and ensure availability of hand wash soap in all toilets.
      - Cleaning and disinfection of train interiors and station premises and facilities including elevators and escalators, particularly frequently touched surfaces that are exposed to the public. Trains will be disinfected upon arrival at Taft Avenue Station and North Avenue Station.
      - Usage of non-contact thermometer to identify and control entry of passengers that will register heightened body temperatures.
      - Mandatory wearing of gloves and face masks of all station personnel
      - Mandatory wearing of face shield for guards at the Bag Inspection & CWA

C. Reduce Spread of Virus
   1. Reduced passenger concentration in trains, station platforms, concourses and elevators.
2. Trains bypassing the stations may be allowed. Blocking system in the entry of passengers should be observed.

3. Social/Physical Distancing

- Social distancing shall apply inside the train within the following guidelines:

<table>
<thead>
<tr>
<th>MRT 3 and LRT 2</th>
<th>160 at any given time (per agreed 10%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PNR</td>
<td>14-20%</td>
</tr>
</tbody>
</table>

- Maintain 1-meter social distancing in all areas of the station, queues and on the food stalls to be regulated by station personnel/s.
- Presence of markings, signages, tarpaulins and other logistics to be utilized to ensure faithful implementation.
- No passengers will be allowed for revenue trains going North Turnback (NTB).

4. Deployment of Station/Train Personnel

- At least three (3) Train Marshalls shall be provided per train car during peak hours.
- To maintain social distancing, staggered lunch breaks among office and station personnel shall be exercised.
- The Control Center (CC) shall coordinate with the Station Division for the departure of trains. Train drivers shall be made available in preparation for trains deployment at mainline.

D. Other Measures

Rail operators are encouraged to take other measures necessary to prudently reduce the risk of transmission in our rail lines.

II. Capacity

The capacity of the trains shall be reduced as follows:

<table>
<thead>
<tr>
<th>MRT-3 and LRT-2</th>
<th>160 at any given time (per agreed 10%)</th>
</tr>
</thead>
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<tr>
<td>PNR</td>
<td>14-20%</td>
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</table>

III. Coverage

The Transport Health Safety Standard shall be applied and implemented within the premises of the following rail system:

- Metro Rail Transit 3 (MRT3) System
  1. North Avenue
  2. Quezon Avenue
  3. GMA Kamuning
  4. Araneta Center Cubao
  5. Santolan Annapolis
  6. Ortigas
  7. Shaw Boulevard
  8. Boni
  9. Guadalupe
  10. Buendia
  11. Ayala
  12. Magallanes
  13. Taft Avenue

- Light Rail Transit Line 2 (LRT 2)
- 8 out of 11 stations of LRT2
  (1) Recto
  (2) Legarda
  (3) Pureza
  (4) V. Mapa
  (5) J. Ruiz
  (6) Gilmore
  (7) Betty Go Belmonte
  (8) Araneta Center-Cubao

- Philippine National Railways (PNR) System
  - All Stations between Malabon and IRRI
  - 34 Stations between Tutuban and Legaspi to operate cargo after May 7
MARITIME SECTOR

I. Safety

A. Ships and other Passenger Vessels

- Strict observance of one bunk bed or seat apart;
- Wearing of PPE such as masks;
- Observance of respiratory hygiene and cough etiquette;
- Thermal screening upon entry in terminals;
- Thermal screening prior ship embarkation;
- Disinfection of high touch surfaces every two hours;
- Disinfection of transport vehicles upon completion of single journey;
- Adequate access to basic hygiene, such as soap and water for handwashing and disinfectants for routine cleaning; and
- Travel limitations for 0 to 20 years old, 60 years old and above and individuals who are immuno-compromised (i.e., those with pre-existing medical conditions).

B. Ports & Terminals

- Retrofitting of Port facilities for physical distancing, particularly areas for frontline services, such as passenger terminal buildings, port integrated clearing offices and such other areas;
- Installation of footbaths at entrances;
- Availability of sanitation supplies in public areas and toilet facilities such as soap in all lavatories and hand washing facilities, alcohol and hand sanitation gels;
- Disinfection of public areas and toilet facilities at least once a day at the end of each business day;
  Disinfection of passenger terminal buildings shall be conducted at the end of every passenger embarkation cycle; and
- Accomplishment of health protocol forms, thermal scanning, footbaths, handwashing and sanitation tents for passengers and port concessionaires including cargo handling operators and third-party service providers.
- Use of TV screens in Passenger Terminal Buildings (PTBs), where available, to play materials from DOH re: Do's and Don'ts on how to reduce the risk of COVID-19 transmission
- Posting of print materials from DOH in PTBs
- Use of the Public Address (PA) system to provide information to the riding public.
- Posting in strategic locations, and periodic announcements, of reminders for preventive actions that could help prevent transmission of the virus.

C. Seafarers

- Overseas Filipino Seafarers to be repatriated shall undergo a mandatory Rapid Diagnostic Testing (RDT) upon arrival at the seaport and complete a 14-day facility-based quarantine. The repatriation process shall be based on MARINA, PCG, PPA, OWWA and DOH protocols, in accordance with IATF-EID resolutions.
II. Capacity

A. Ships and other Passenger Vessels

To accommodate physical distancing aboard ships, passenger capacity shall be reduced to 50%, in accordance with IATF and DOH protocols.

B. Ports & Terminals

Capacity must be reduced to accommodate proper physical distancing while inside the terminal.

III. Coverage

A. Ships and other Passenger Vessels

Provided that sea travel is authorized in the ports of origin AND destination, the above guidelines shall be observed during general community quarantine.

B. Ports & Terminals

The guidelines shall be observed during either general or enhanced community quarantine.
AVIATION SECTOR

The following guidelines are to be followed by the Aviation Sector during the General Community Quarantine (GCQ) in view of the COVID-19 situation.

I. SAFETY

1. Airport Procedures
   a. Entering airport premises
      ● Wearing of face masks or other Protective Personal Equipment (PPE), e.g. face shield, when entering airport premises shall be compulsory for all individuals.
      ● Temperature screening for all individuals is mandatory.
      ● Without compromising security, security procedures shall be through electronic means, limiting close-contact screening by means of pat downs / frisking at a minimum.
      ● All individuals shall undergo footbath at terminal entrances.
      ● Airport frontline personnel must be provided with proper PPEs such as facemask, gloves and face shield.
      ● Only passengers with valid travel documents shall be allowed inside terminals.
      ● Flight and airport news and information should be provided through electronic means such as social media.
   b. Inside the Airport / Check-In and Passport Control
      ● COVID-19 Rapid Testing facilities shall be put up in all airports and managed by qualified healthcare providers.
      ● To guide passengers on social distancing, floor stickers / markers shall be placed in all areas where queues are to be expected.
      ● Compliance to social distancing rules and other guidelines shall be closely monitored by airport personnel at all times.
      ● Information on safety precautions and other health guidelines shall be displayed in posters in conspicuous places in airports. Alert bulletins must also be made through airport flight information display systems and through public announcements.
      ● Frequently touched surfaces, such as handrails, handles, public seating, ATM, vending machines, kiosks and elevator panels, shall be disinfected every 4 to 6 hours. For hard surfaces, wearing disposable gloves when cleaning and disinfecting is recommended.
      ● All comfort rooms must always have liquid soap and cleaning agents available.
      ● Hand sanitizers / disinfecting gels shall be placed throughout terminals, especially in areas with common touch points.
   c. Pre-Departure and Boarding
      ● Airport Management shall ensure that only passengers are allowed to enter the pre-departure areas, and all airport personnel are in proper PPEs.
   d. Arrival
      ● Floor markings near the conveyor belt area shall be placed for passengers’ guidance.
2. Airline Procedures

a. Pre-Departure and Boarding
   - Immediately maximize digital enablers (i.e., Websites / Mob Apps / On-ground Kiosks)
   - Communication and educational programs (social media is key)
   - All passengers are mandated to wear facemasks before entering the airport terminal, while inside the airport vicinity and on-board the aircraft.
   - Airlines shall ensure that all personnel are wearing their Personal Protective Equipment (PPE) (e.g., N95 and/or Surgical Mask, Surgical Gloves, Safety Goggles, and Hazmats, if required) while on-duty, while inside the airport vicinity and on-board.
   - Usage of e-boarding passes is encouraged.
   - Foot bath before entering the aircraft is recommended.

b. Inflight
   i. Hygiene and Sanitation
      - Public Health Safety Announcement before closing of doors (e.g. If any symptoms develop after check-in, social etiquette on sneezing or coughing in a confined area)
      - Ensure periodic cleaning and sanitation of lavatory
      - Safety Advisory Announcement regarding aircraft disinfection
      - Daily First Aid Kits stock are available on board
   ii. Passenger Documentation
      - All departing and arriving passengers shall be required to electronically fill-out Health Declaration and Passenger Locator Forms.
   iii. Handling of Suspected/Ill passengers upon arrival
      - Extra vigilant and observant on passenger status/demeanor
      - Wear PPE (e.g. facemask, surgical gloves, safety goggles and hazmat if required) at all times even when servicing passenger
      - Require passenger to drop the rubbish directly to rubbish cart during rubbish collection of cabin crew
      - The last 3 seat rows of the plane shall be kept vacant to provide an area for suspected ill passengers.
      - Dedicate the last lavatory for use by the ill passenger
      - Assign a specific Cabin Crew for in-flight service of quarantine area; crew shall maintain distance between themselves and other passengers/crew.
      - After the flight has landed, and passengers and other crew members have disembarked; a vehicle shall be sent to transfer the isolated passenger, their immediate caretaker, and/or the cabin crew to a designated medical facility for examination.

c. Arrival
   - Senior Cabin Crew to handover the necessary documents to ground personnel (Medical Incident Report Form) and log safety report
   - Commence passenger disembarkation (per SOP)
   - Zone Deplaning Announcement to observe physical distancing
● Ground Staff should minimize visits to the flight deck, unless absolutely necessary
● Intercom use for communication is recommended to minimize close proximity
● Avoid close contact with passengers
● Transit Passengers should not be allowed to leave the airport and should be strictly and closely monitored and shepherded to their connecting flights

d. Other onboard safety precautions
● Periodic COVID-19 swab tests for Flight Operations and Cabin Crew
● Daily surface disinfection:
  ○ Crowded places and high-touch surfaces
  ○ Check in Counter tops
  ○ Counter computers and peripherals
  ○ Wheelchairs
  ○ Trolleys at landside and airside

II. CAPACITY

International standards in social distancing prescribed by IATA and ICAO shall apply on board.

III. COVERAGE

The following shall be allowed operations during GCQ:

● Government and military flights,
● International flights subject to existing IATF-EID/BOQ protocols,
● Air ambulance and medical supplies,
● Flight check and weather mitigation flights,
● Maintenance and utility flights,
● Emergency flights
● Domestic flights coming to and from provinces and cities under General Community Quarantine, subject to CAAP clearances, and
● Other flights, as approved by IATF-EID.