

**NOTE: To search for your Service Request Number, press CTRL + F and type in your SR No.**

SR No.	Nature of RSU	Requesting D.O	Date Received	Status	Plate/mv file	Date Implemented / Date Returned
2017000857	update chassis	san isidro	1/4/2017	returned - 1	pky156 - change chassis transaction	1/4/2017
2017000771	update plate	san rafael	1/4/2017	returned - 1	3658cb - new plate does not exist in do 0316	1/4/2017
2017000853	update plate	tagum	1/4/2017	returned - 1	ld89744 - new plate does not exist in do	1/4/2017
2017000470	update mv file	diliman	1/4/2017	returned - 1	pnk720 - nrf in core apps	1/4/2017
2017000931	rollback transaction	la loma	1/4/2017	returned - 1	1340-535711 - paid transaction status	1/4/2017
2017000657	update engine	calapan	1/4/2017	returned - 1	dve423 - mv has pending request for update	1/4/2017
2017000465	update chassis	diliman	1/4/2017	implemented - 1		1/4/2017
2017000538	rollback transaction	bacolod	1/4/2017	implemented - 1		1/4/2017
2017000457	insert plate	diliman	1/4/2017	Forwarded to Stradcom for implementation - 58		1/4/2017
2017000459	correct plate	diliman	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017000770	insert special plate	san rafael	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017000851	update plate number	davaoi	1/4/2017	Forwarded to Stradcom for implementation - 6		1/4/2017
2017000960	insert special plate	mutinlupa	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017000965	insert plate	pasay	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017000875	insert special plate	mandaluyong	1/4/2017	Forwarded to Stradcom for implementation - 2		1/4/2017
2016226168	set to fail	tarlac	1/4/2017	Forwarded to Stradcom for implementation - 2		1/4/2017
2017001181	correct plate	r6 new reg sec	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017001182	correct classification	r6 new reg sec	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017001125	set to fail	tarlac	1/4/2017	Forwarded to Stradcom for implementation - 1		1/4/2017
2017000836	Correction of Customer ID	RO4 R4B New Reg. Unit	1/4/2017	Forwarded to StradCom-01/05/2017	04034277	
				Compliance:		
				1. Not an RSU issue, transac as Transfer of Ownership		
				2. Sale Invoice will prevail		

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2017000237	Correction of Customer Name	Medellin extension Office	1/4/2017	Forwarded to StradCom-01/05/2017	091256432	
				Compliance:		
				1.CTC Deed of Sale		
				2.HPG Clearance		
2017000309	Correction of Customer Name	Taguig extension Office	1/4/2017	Implemented	1301561835	42741
2017000961	Correction of Customer Address	Montinlupa Extension Office	1/4/2017	Forwarded to StradCom-01/05/2017	1303275820	
				Compliance:		
				1.No Misc. txn at LTO Muntinlupa, only LOT NCR is allowed to make RSU		
2017000967	Correction of Customer ID	Pasay City DO	1/4/2017	Forwarded to StradCom-01/05/2017	1368232853	
				Compliance:		
				1.Not an RSU issue, Pls. review guidelines MC AVT-2015-1981		
2017001277	Correction of Customer Name	Marikina DO	1/4/2017	Forwarded to StradCom-01/05/2017	1356147070	
				Compliance:		
				1. No error on the part of LTO - No Middle Name indicated in the		
				Sales Invoice will prevail - Sales Invoice will prevail		